



# Wraparound Milwaukee

## 2002 ANNUAL REPORT

### INTRODUCTION & MISSION

Through the continued support of the County Executive and Milwaukee County Board of Supervisors, Wraparound Milwaukee continued in 2002 to carry out its mission to provide cost effective, comprehensive and individualized care to children with complex needs and to their families. Families are seen as full partners in creating a single system of care. Collaboration among Child Welfare, Mental Health, Medicaid and Juvenile Justice continues to be met by pooling funding and other resources to best meet the needs of families.

### SUMMARY OF ACCOMPLISHMENTS IN 2002

- Based on evaluation outcomes, youth enrolled for one year or more in Wraparound Milwaukee functioned better in school, at home and in the community upon disenrollment.
- The program continued to impact on improved community safety and well being with re-offense rates for youth continuing to drop even up to three years after leaving Wraparound Milwaukee.
- The average number of youth in costly restrictive residential treatment placements dropped in 2002 from 80 placements at the start of the year to only 42 youth at the end of 2002.
- The average monthly cost to serve a youth enrolled in Wraparound Milwaukee was only \$4350 per month compared to over \$7300 per month if that youth was in a residential treatment placement or over \$6000 per month if that youth was in a juvenile correctional facility.

### CARE COORDINATION PARTNER AGENCIES

Care Coordinators facilitate the development of the care plan and arrange for the provision of services to Wraparound families. Lead Care Coordination Agencies who partnered with the Behavioral Health Division in 2002 were: Alternatives in Psychological Counseling, S.C., Center for Child and Family Services, Children's Service Society, Aurora Family Services, LaCausa, Inc., St. Aemilian Lakeside, St. Charles Youth and Family Services and Willowglen Community Care.

### OTHER RECOGNITION FOR WRAPAROUND MILWAUKEE

- In April 2002, Wraparound Milwaukee participated in a Congressional Briefing in Washington D.C. on the design, funding and evaluation of Systems of Care for Children with Serious Emotional/Mental Health Needs.
- In August 2002, the Mobile Urgent Treatment Team was the subject of a television special feature presentation by WTMJ News.
- In October 2002, President Bush's New Freedom Commission on Mental Health named Wraparound Milwaukee an exemplary children's mental health program.

#### Quote:

*"Wraparound Milwaukee demonstrates that the seemingly impossible can be made possible; children's care can be seamlessly integrated ...."*

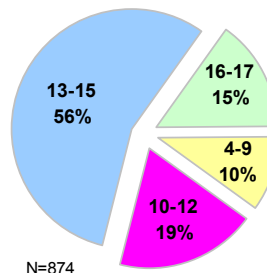
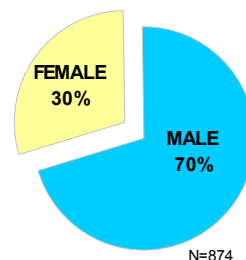
President Bush's New Freedom  
Commission on Mental Health

### DEMOGRAPHICS AND CHARACTERISTICS OF THE CHILDREN AND FAMILIES WE SERVE

In 2002, Wraparound Milwaukee served a total of 874 children and their families.

#### Gender Representation of 2002 Enrollees

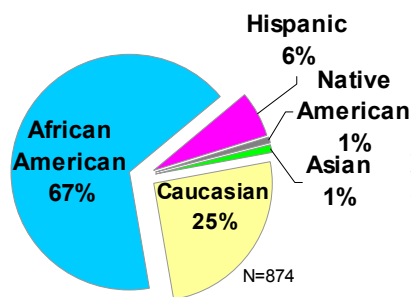
Of the 874 youth enrolled in Wraparound Milwaukee in 2002, 70% were male and 30% were female.



#### Age Representation of 2002 Enrollees

The average age at intake of children active in 2002 was 13.2 which was slightly younger than in previous years.

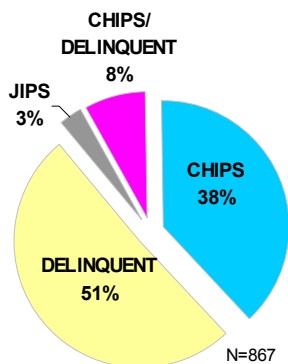
### Ethnic Representation of 2002 Enrollees



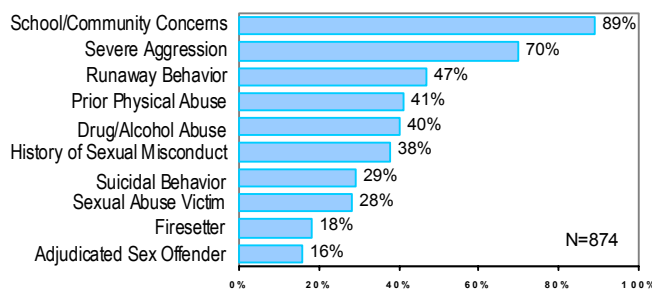
Wraparound Milwaukee continues to serve a diverse population that is predominantly African-American.

### Court Order Type at Intake

Wraparound enrollees enter the program with a variety of serious needs and legal involvement. Active Enrollments in 2002 had an increased proportion of Child Welfare orders (CHIPS) at intake compared to previous years (46% compared to 32%).

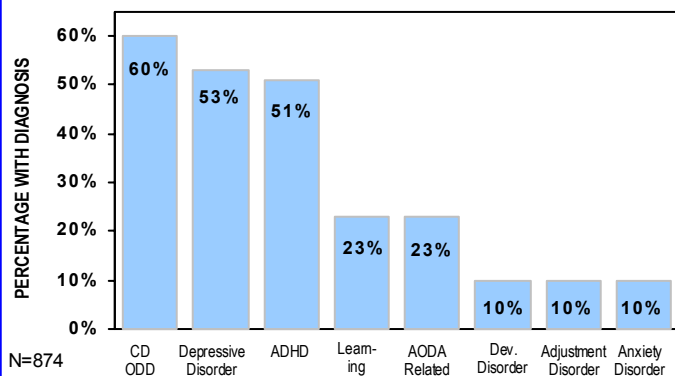


### Child Issues at Intake of 2002 Enrollees



Most children at intake present with several co-occurring problems. School and community concerns continue to have the greatest frequency.

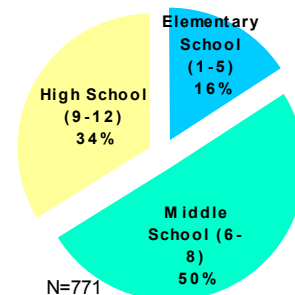
### Most Common Diagnostic Categories of Children and Adolescents Served During 2002



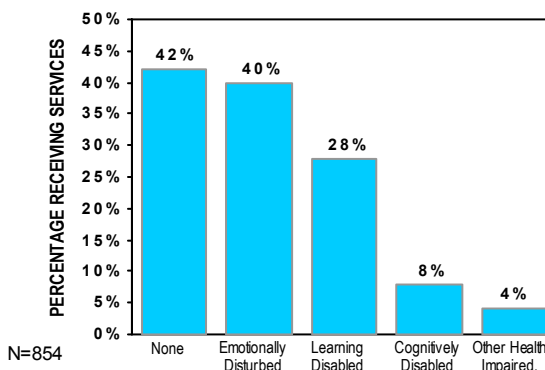
Most youth have a primary or secondary diagnosis of conduct disorder or attention deficit disorder. Children served in 2002 were less likely to have been diagnosed with a conduct disorder than in previous years (60% compared to 71%) and more likely to have been diagnosed with a depressive disorder (53% compared to 45%), attention deficit disorder (51% compared to 36%), learning disorder (23% compared to 14%), developmental disorder (10% compared to 7%) and /or anxiety disorder (10% compared to 6%) than youth in previous years. This is an indicator of greater clinical need for these children.

### Grade Placement at Intake of Youth in Wraparound

One-half of youth active in 2002 were placed in Middle School grades (6-8). The average grade placement at intake was lower for clients active in 2002 when compared to clients active in previous years (7.4 compared to 7.9).



### Special Education Placement Prior to Enrollment

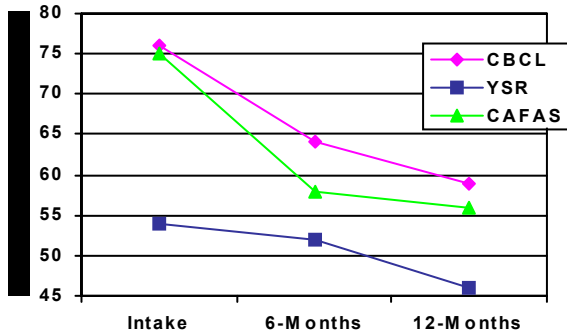


Over one-half of clients active in 2002 were receiving special education services in the year prior to enrollment. Children active in 2002 were more likely than in previous years to have received special education services at time of intake (58% compared to 53%).

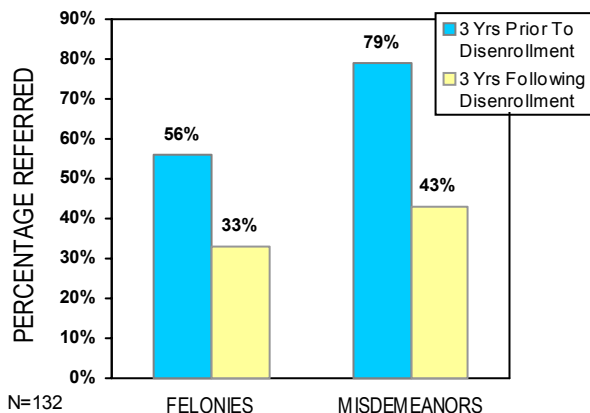
## CLIENT OUTCOMES

### Caregiver and Care Coordinator Reported Changes

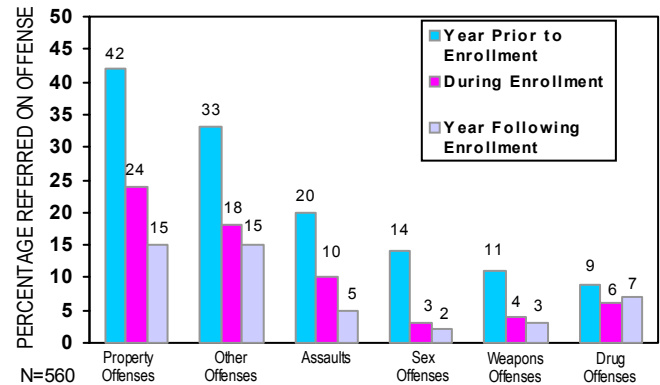
Caregivers, care coordinators and youth continue to report improvement in how they function at home, at school and in the community.

**Clinical Measurement Chart**

Nationally recognized clinical measures assess the youth's progress in Wraparound at intake, 6-months, and 12-months. These measures indicate that average behavioral symptoms are reduced during the child's enrollment in Wraparound and that functioning at home, school and in the community has significantly improved. A decreasing score indicated improvement.

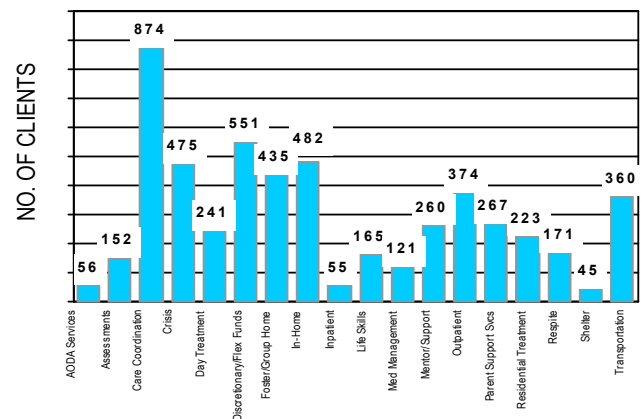
**Reduction in Percentage of Clients Referred for Felonies and Misdemeanors**

Wraparound Milwaukee continues to collect juvenile justice data from court files. The data indicates that the program has a positive impact on improved community safety and well-being. Data is collected prior to enrollment, during enrollment and following disenrollment. The above graph presents a preliminary view of the three-year follow-up data collected. The graph depicts the reduction in the percentage of youths referred for felonies and misdemeanors from a three year period prior to enrollment to three years following disenrollment. Youth appear to be maintaining the treatment gains made in Wraparound even up to three years post enrollment.

**Reduction in Specific Offense Types Committed Prior To, During and After Disenrollment From Wraparound**

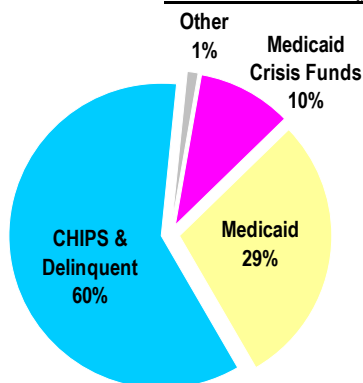
The above graph shows the percentage of youth referred on specific types of offenses. Data from one year prior to enrollment, during enrollment and one year following disenrollment indicate significant reductions in most areas. Reductions in violent offense types (e.g. sexual offenses, assaults, and offenses involving weapons) are particularly relevant to improved community safety.

## SERVICE AND PERFORMANCE

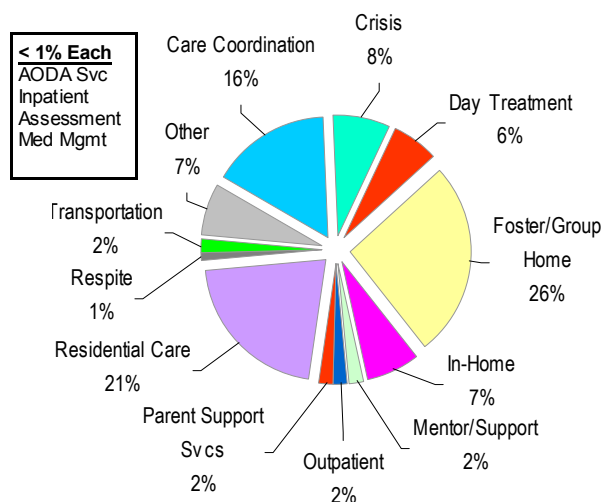
**Number of Children That Received Services in 2002**

The number of children and type of services they received in 2002 is reflected in the graph above.

The number of youth utilizing residential treatment services versus community-based services continued to decline in 2002 over previous years.

**Where the Money Comes From**

Child Welfare and Juvenile Justice remained the principal source of revenue for Wraparound Milwaukee in 2002. There was a slight increase in Medicaid Crisis Funds received and a slight decrease in MA capitation payments due to enrollment changes in 2002.

**Where the Money Goes**

There was \$24,483.389 spent on services for Wraparound Milwaukee families in 2002. The graph above shows the percentage of expenditures by type of service. Costs for residential treatment were reduced substantially. There was an overall 15% reduction compared to expenditures for this service in 2001.

**Quality Improvement Activities in 2002**

In 2002, Wraparound Milwaukee successfully met all Medicaid contract requirements, passing our annual Medicaid Audit conducted by MetaStar, Inc. and completing the required Performance Improvement Project focusing on the under identification of special education needs of youth in Wraparound. New policies and procedures were developed in regard to clients rights, parent assistance, tutoring and mentoring services.

**Family Advocacy in 2002**

In 2002, Families United of Milwaukee provided on-going family advocacy and support services to Wraparound families that included:

*Photo Courtesy of Families United*



Families enjoyed activities and games At the Families United summer picnic

- Responding to over 1500 calls for counseling, advice, help with community resources, crisis resolution and questions about the program.
- Held three large family events attended by over 650 families.
- Worked collaboratively with the Wraparound Milwaukee QA/QI department to send out and receive family satisfaction questionnaires.

- Recruited 35 families to help facilitate Care Coordination trainings.
- Organized family participation in 64 major Wraparound committees and meetings.

**OTHER PROGRAM HIGHLIGHTS****Mobile Urgent Treatment Team (MUTT)**

In 2002, the Mobile Crisis Team received several thousand phone contacts from families and conducted 1100 initial face-to-face contacts. Overall, MUTT staff conducted over 4000 face-to-face contacts in 2002 and successfully diverted many children from unnecessary psychiatric hospitalization having authorized 56 inpatient episodes with an overall length of stay only 2.4 days. This was a 15% reduction in utilization from 2001. MUTT demonstrated a strong presence in the community working on collaborative projects with Milwaukee Public Schools, the Mental Health Association, City Health Department and local hospitals.

**Provider Network**

The Wraparound Milwaukee Provider Network consisted of over 240 individual and agency providers in 2002 offering up to 85 different mental health, social and support services. Those services with the highest increase in utilization in 2002 were Crisis One-to-One Stabilization, Medicaid In-Home, Treatment Foster Care and Group Home.

*For more information about Wraparound Milwaukee contact:*

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